## ISO9001:2015 QUALITY POLICY STATEMENT

At Anderman & Company Ltd:

We are committed to provide a total solution for refractory and technical ceramics that consistently satisfy our customer needs and expectations sourced from a worldwide network of complementary specialist refractory and technical ceramic manufacturers.

Our dedicated sales and customer service team offers support and expert technical advice in selecting appropriate materials and designs for both standard and custom parts shipped globally that meet with customer, statutory, regulatory and other applicable requirements.

We are committed to continuous improvement activities achieved by setting objectives and targets within the framework of our Quality Management System which is continually audited and improved to enable us to provide both a quality product and an excellent service to our customers.

John Verrier - CEO / Managing Director